eReferrals: Cancer Services

Grampians Health's Ballarat campus is transitioning all referral templates to the **HealthLink platform**. This includes the existing Ballarat Health Services (BHS) referral template currently used within Practice Management Software (PMS), and a new, dedicated Cancer Services referral template.

This change is part of the Cancer Services Specialist eReferral initiative.

Who can refer?

Referrers can submit eReferrals using HealthLink, either via supported Practice Management Software or through the secure HealthLink web portal.

Supported software

Best Practice, Genie, Medical Director, Medtech Evolution, Shexie Platinum, Zedmed

Benefits

- Faster, secure referrals
- Auto-filled patient info
- Confirmation of receipt
- Referral saved to patient record

Need help?

The transition process is being delivered in coordination with Western Victoria Primary Health Network.

For implementation support:

✉ digitalhealth@westvicphn.com.au

For technical support or HealthLink queries:

📞 1800 125 036   ✉ helpdesk@healthlink.net   🌐 www.healthlink.com.au

Resources

Video guides & tutorials: 🌐 www.healthlink.com.au/products/healthlink-smartforms/

Questions or feedback?

Contact: ✉ ereferralmanager@gh.org.au