

Strategic Plan 2025-29: Our future together



Our Purpose

To deliver quality rural and regional healthcare for our community through safe, accessible and connected services.



Our Vision

Grampians Health will be a trusted, progressive and innovative leader of regional and rural healthcare.

Our Values



Compassion

We show that we care.

All people deserve to be treated with compassion, kindness and empathy.



Respect

We appreciate and value all people.

Our actions and words reflect our commitment to a safe and fair health service for all.



Collaboration

We are stronger together.

Recognising and utilising strengths to share knowledge, solve problems, build relationships and deliver the best outcomes possible.



Accountability

We do what we say and say what we do.

Openness, honesty and transparency support us to be courageous, take responsibility for our actions and follow through on our commitments.



Innovation

We adapt and innovate to achieve best outcomes.

Everyday, we apply expertise and integrity to make responsible choices, always striving for continuous improvement.

Our Strategic Priorities



Our Care

We deliver high quality care with a focus on the consumer experience by:

- Providing the right care, at the right time in the right place.
- Partnering with consumers to create best care and experience.
- Providing integrated efficient and effective services.
- Adopting technology to drive innovation in healthcare services.

Consumers, patients, carers and residents



Our People

We create the environment for people to thrive by:

- Living our shared values.
- Building safety and wellbeing.
- Raising our employment experience.

Staff, students, and volunteers



Our Partners

We partner to improve outcomes for consumers and the community by:

- Contributing to the equitable health and wellbeing of the community.
- Strengthening creativity and collaboration for better outcomes.
- Enhancing the consumer voice in all that we do.

Community, suppliers, contractors and health organisations

Enabling Themes



Team GH

Working together to create an inclusive culture that makes Grampians Health a great place to work.



Integrating Services

Support our patients to manage their own health and work together to deliver connected services that are best care, right place, every time.



Embracing Technology

Maximising our opportunities to use digital health to improve care delivery.



Innovation and Learning

Strengthening our research, education and innovation capability to take our place as a centre of regional and rural excellence.



Responsible and Sustainable Services

Service will be delivered with strong governance, environmental, infrastructure and financial accountability.