

Position Title: Emergency Department - Social Worker

Campus: Horsham

Directorate: Primary & Community Care

Department: Social Work

Location: Emergency Department

Reporting to: Social Work Deputy Manager- West

Direct Reports: Nil

Appointment Terms/Conditions:

Classification and Code: Social Worker Grade 2 Year 1 – Year 4 (SC21 – SC24)

Enterprise Agreement: Allied Health Professionals (Victorian Public Health Sector) Single Interest Enterprise Agreement

ORGANISATIONAL INFORMATION

Grampians Health was established on 1 November 2021, bringing together Edenhope and District Memorial Hospital, Stawell Regional Health, Wimmera Health Care Group and Ballarat Health Services as one united health service. More information can be found at www.grampianshealth.org.au

Our purpose is to provide high quality and accessible health care services in each of the communities we serve. We currently service the healthcare needs of more than 250,000 Victorians and we employ more than 6,300 people across 21 campuses and sites with an annual operating revenue of over \$700m.

Collaboration	Compassion	Accountability	Respect	Innovation
<i>We are stronger together.</i>	<i>We show that we care.</i>	<i>We do what we say and say what we do.</i>	<i>We appreciate and value all people.</i>	<i>We adapt and innovate to achieve best outcomes.</i>
Recognising and utilising strengths to share knowledge, solve problems, build relationships and deliver the best outcomes possible.	All people deserve to be treated with compassion, kindness and empathy.	Openness, honesty and transparency support us to be courageous, take responsibility for our actions and follow through on our commitments	Our actions and words reflect our commitment to a safe and fair health service for all.	Every day, we apply expertise and integrity to make responsible choices, always striving for continuous improvement.

POSITION PURPOSE

The primary purpose of this position is the provision, management and coordination of high quality, evidenced based clinical caseload service delivery primarily within the Emergency Department of Grampians Health Horsham. You should be skilled in comprehensive psychosocial and risk assessments. The primary purpose of this position is to provide clinical support in the high risk populations with concerns relating to AOD, children at risk, family violence, Elder Abuse, and homelessness. It is expected that you will have a strong working knowledge of the AOD support and referral pathways, as well as Child Protection and Family Violence response system (MARAM alignment).

Services are provided to clients as part of a multidisciplinary team and seeks to be patient centred. There may be times when you are requirement to work at other Grampians Health sites. This position will also assist the Social Work Manager with the supervision of Grade 1 Social Workers and students as required.

This position is also expected to provide service to the acute inpatient wards up to 8 hours per week.

KEY ACCOUNTABILITIES

1. Manage an appropriate clinical workload within the Emergency Department of Grampians Health-Horsham.
2. Record assessment, treatment plan and goals to be achieved for each patient. Goals are to be set conjointly with patient and or family where possible.
3. Ensure comprehensive written hand-overs for clients whilst on days off.
4. Ensure effective communication with patients and carers.
5. Maintain appropriate communication with relevant medical, Allied Health and Nursing Staff.
6. Ensure confidentiality in all communications.
7. Ensure all reporting meets the requirements of the organisation.
8. Attend case conferences, staff meetings and other meetings as required, including reporting, goal setting and other duties as required. This includes active participation in professional Social Work supervision.
9. Ensure evidence-based practice through ongoing professional development and research as appropriate.
10. Undertake any other professional duties as required or directed by the Social Work Deputy Manager.
11. Provide education and skills development to team members within the Horsham Emergency Department, Stawell Urgent Care Centre and Edenhope Urgent Care Centre.
12. Display leadership in team meetings

KEY SELECTION CRITERIA

Essential:

- Degree in Social work.
- Eligible for full membership in the Australian Association of Social Workers (AASW).
- Current Driver's Licence.
- Experience in an acute health setting and/or in the areas of Alcohol and other Drugs, Family Violence or Child Protection.
- Negotiation and conflict resolution skills.
- Strong communication and interpersonal skills.
- Ability to work effectively and enthusiastically both independently and as a multidisciplinary team member.
- Proficient use of information technology.
- Experience in dealing with the following systems: Child Protection, The Orange Door, ACSO.
- Demonstrated ability to monitor, evaluate and modify own performance through reflective practice.
- Experience in the supervision of students and/or Social Workers.
- Minimum 2 years' experience in an acute health setting and/or in the areas of Alcohol and other Drugs, Family Violence or Child Protection.

Desirable:

- Knowledge of local service systems specific to the Wimmera region.
- Knowledge of the management and treatment of acute inpatients and/or aged care.

ORGANISATIONAL REQUIREMENTS

- Grampians Health is committed to a consumer centred approach in the provision of health care and services, consistent with our values, purpose and vision. It is expected that team members demonstrate the core values of consumer centred care in every interaction.
- All team members of Grampians Health are responsible for supporting the safety, participation, wellbeing and empowerment of children.
- Quality care is a strategic and operational priority at Grampians Health, achieved through our Governance Framework.
- Participation in the Grampians Health integrated quality improvement and risk management systems by being aware of responsibilities to identify, minimise and manage risks and identifying opportunities for continuous improvement in your workplace through communication and consultation with managers and colleague.
- You must ensure that the affairs of Grampians Health, its patients, clients and staff remain strictly confidential and are not divulged to any third party except where required for clinical reasons or by law. Such confidentiality shall extend to the commercial and financial interests and activities of Grampians Health.
- All team members must adhere to infection control policies and procedures, together with any State and/or Commonwealth Government Covid19 rules, protocols and orders.
- In accordance with current legislation and organisational policy, employees must be willing to undertake and maintain a police check, working with children check and where necessary an NDIS Worker screening check. Ongoing employment will be dependent on the provision of satisfactory checks.

OTHER RELEVANT INFORMATION

- At Grampians Health we recognise and respect diversity. Each person has a right to high-quality health care and opportunities regardless of diversity factors which might include aspects such as cultural, ethnic, linguistic, religious background, gender, sexual orientation, age, and socioeconomic status. Inclusiveness improves our service to our community and promotes engagement amongst Grampians Health employees.
- All Grampians Health employees are required to take reasonable care of their own health and safety in the workplace as well as take reasonable care for the health and safety of others who may be affected their acts or omissions. Persons with delegated management functions have an additional duty to provide and maintain a working environment that is safe and free of risks to health, so far as is reasonably practicable in areas where they have management or control. All employees have a duty to report issues they cannot rectify, follow all existing Grampians Health policies and protocols relating to health, safety, wellbeing and injury management and cooperate with any action taken by Grampians Health to comply with the OHS Act or Regulations.
- Statements included in this Position Description are intended to reflect in general the duties and responsibilities of this position and are not to be interpreted as being all inclusive.
- Management may alter this Position Description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).
- An annual performance review will occur with your Manager. Your performance review is intended to be a positive discussion, outlining the key roles and responsibilities outlined in this Position Description. The performance review discussion provides an opportunity to clarify your role, revise key performance activities and identify any objectives or goals for the year ahead.