

Position Title: Grampians Region: Safer Together Program Project Lead: HIRAID

Adv

Campus: Any Grampians Region Health Service

Directorate: Strategy and Regions directorate

Department: Grampians Local Health Service Network (GLHSN)

Reporting to: Direct: Safer Together Program Coordinator

Indirect: Executive Director GLHSN

Direct Reports: None

Appointment Terms/Conditions:

Classification and Code	NM5B: The Nurses and Midwives (Victorian Public Health Sector) Single Interest Employer Enterprise Agreement 2024-28
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ORGANISATIONAL INFORMATION

Grampians Local Health Service Network

The Grampians Local Health Service Network (GLHSN) brings together 8 individual health services across the 50,000km² Grampians Region. Health services within the GLHSN include Grampians Health (Lead), Beaufort and Skipton Health Service, Central Highlands Rural Health, East Grampians Health Service, East Wimmera Health Service, Maryborough District Health Service, Rural Northwest Health and West Wimmera Health Service. By enabling deeper collaboration across each region, Networks aim to support:

- equitable and consistent care for patients across their geography
- a consistent and coordinated approach to optimising workforce planning and management
- effective utilisation of health resources to deliver value for Victorians.

Grampians Health (Employer)

Grampians Health was established on 1 November 2021, bringing together Edenhope and District Memorial Hospital, Stawell Regional Health, Wimmera Health Care Group and Ballarat Health Services as one united health service. More information can be found at www.grampianshealth.org.au

Our purpose is to provide high quality and accessible health care services in each of the communities we serve. We currently service the healthcare needs of more than 250,000 Victorians and we employ more than 6,300 people across 21 campuses and sites with an annual operating revenue of over \$700m.

Collaboration <i>We are stronger together.</i>	Compassion <i>We show that we care.</i>	Accountability <i>We do what we say and say what we do.</i>	Respect <i>We appreciate and value all people.</i>	Innovation <i>We adapt and innovate to achieve best outcomes.</i>
Recognising and utilising strengths to share knowledge, solve problems, build relationships and deliver the best outcomes possible.	All people deserve to be treated with compassion, kindness and empathy.	Openness, honesty and transparency support us to be courageous, take responsibility for our actions and follow through on our commitments	Our actions and words reflect our commitment to a safe and fair health service for all.	Every day, we apply expertise and integrity to make responsible choices, always striving for continuous improvement.

SCV Safer Together Program

Safer Care Victoria (SCV) statewide safety improvement initiative, the Safer Together Program, will take a systems approach to target key priority areas focused on creating a safer and more sustainable healthcare system for all Victorians. The GLHSN Safer Together Program (STP) will be the key conduit between SCV and health services across the Grampians region, supporting the implementation of the STP connected delivery model.

Networks establish their own Safer Together Program Teams (the Teams). The teams will work collaboratively with SCV, their respective health services and other Network's STP teams to identify and drive improvement opportunities and disseminate best practices. The Teams will regularly engage with SCV's Improvement Branch to support STP implementation, by identifying implementation risks and mitigation strategies, and meeting reporting requirements. All health services will be expected to engage with the Safer Together Program and contribute to the overall program measurement strategy.

POSITION BACKGROUND AND PURPOSE

HIRAID® (History including Infection risk, Red flags, Assessment, Interventions, Diagnostics) is a framework designed to support nurses in assessing and managing patients. Evaluation demonstrated HIRAID® reduced patient deterioration events through improved nursing assessment, recognition and escalation of clinical deterioration, handover and patient experience. Originally validated in the Emergency setting in the largest ever trial with emergency nurses, HIRAID® is being adapted for the Aged Care and Inpatient settings and informed the EPIC-START model of care. HIRAID® aligns with the Australian Commission for Quality and Safety in Health Care National Safety and Quality Health Service Standards.

HIRAID® is scheduled to be rolled out across the Grampians Local Health Service Network, from September 2026. To support the roll out, we are recruiting a project lead, to support this critical work.

KEY RESPONSIBILITIES INCLUDE:

- Lead the roll out of the HIRAID® model of care across participating health services within the Grampians Local Health Service Network (GLSHN)
- Facilitate with the University of Sydney to deliver Instructor workshops across the Grampians region
- Build and sustain effective working relationships with participating services to facilitate the successful implementation of HIRAID® across all campuses.
- Engage with Loddon Mallee and Hume Local Health Networks to understand learnings and opportunities
- Monitor and report against HIRAID® project plan and implementation strategy to Safer Care Victoria's (SCV) Safer Together Program (STP) and GLHSN Safety and Quality Committee
- Explore opportunities to align HIRAID, with Safer Care Victoria priority projects e.g. Sepsis, ViCTOR charts
- Engage with stakeholders across the (GLSHN) to monitor, evaluate and sustain outcomes from the HIRAID® initiative
- Working with a small, but dedicated team striving for excellence in care

KEY SELECTION CRITERIA

Essential

- Demonstrated experience in project management and/or education in a Healthcare setting
- Demonstrated knowledge and implementation of the National Safety and Quality Health Service (NSQHS): Communicating for Safety standard
- Strong understanding of clinical workforce across regional/rural Emergency Department/ Urgent Care Centres
- Demonstrated ability to work independently or part of a small team

Desirable

- Recent experience working in Emergency Department and/or Urgent Care Centre
- Understanding of HIRAID® model of care, or willingness to learn
- Ability to prepare abstracts for conference poster/in person presentations

Qualifications and Experience

- Registered Nurse, Allied health or clinical background preferred
- Post Graduate Improvement methodology, change management or education qualification preferred

Technical/Professional Knowledge and Skills

- Ability to understand and interpret healthcare data
- Ability to prepare high level reports
- Willingness to undertake change management across the region

Work Environment

- The role involves working across the Grampians Local Health Service Network, encompassing both remote and on-site collaboration. Ability to travel across the region is necessary.

Personal Attributes

- Proven respectful engagement with a range of people
- Ability to work independently or part of a wider team
- Flexible, can-do attitude

ORGANISATIONAL REQUIREMENTS

- Grampians Health is committed to a consumer centred approach in the provision of health care and services, consistent with our values, purpose and vision. It is expected that team members demonstrate the core values of consumer centred care in every interaction.
- All team members of Grampians Health are responsible for supporting the safety, participation, wellbeing and empowerment of children.
- Quality care is a strategic and operational priority at Grampians Health, achieved through our Governance Framework.
- Participation in the Grampians Health integrated quality improvement and risk management systems by being aware of responsibilities to identify, minimise and manage risks and identifying opportunities for continuous improvement in your workplace through communication and consultation with managers and colleague.
- You must ensure that the affairs of Grampians Health, its patients, clients and staff remain strictly confidential and are not divulged to any third party except where required for clinical reasons or by law. Such confidentiality shall extend to the commercial and financial interests and activities of Grampians Health.
- All team members must adhere to infection control policies and procedures, together with any State and/or Commonwealth Government Covid19 rules, protocols and orders.
- In accordance with current legislation and organisational policy, employees must be willing to undertake and maintain a police check, working with children check and where necessary a NDIS Worker screening check. Ongoing employment will be dependent on the provision of satisfactory checks.

OTHER RELEVANT INFORMATION

- At Grampians Health we recognise and respect diversity. Each person has a right to high-quality health care and opportunities regardless of diversity factors which might include aspects such as cultural, ethnic, linguistic, religious background, gender, sexual orientation, age, and socioeconomic status. Inclusiveness improves our service to our community and promotes engagement amongst Grampians Health employees.
- All Grampians Health employees are required to take reasonable care of their own health and safety in the workplace as well as take reasonable care for the health and safety of others who may be affected their acts or omissions. Persons with delegated management functions have an additional duty to provide and maintain a working environment that is safe and free of risks to health, so far as is reasonably practicable in areas where they have management or control. All employees have a duty to report issues they cannot rectify, follow all existing Grampians Health policies and protocols relating to health, safety, wellbeing and injury management and cooperate with any action taken by Grampians Health to comply with the OHS Act or Regulations.
- Statements included in this Position Description are intended to reflect in general the duties and responsibilities of this position and are not to be interpreted as being all inclusive.
- Management may alter this Position Description when the need arises. Any such changes will be made in consultation with the affected employee(s).
- An annual performance review will occur with your manager. Your performance review is intended to be a positive discussion, outlining the key roles and responsibilities outlined in this Position Description. The performance review discussion provides an opportunity to clarify your role, revise key performance activities and identify any objectives or goals for the year ahead.