

Position Title: Clinical Coder – Grade 3

Campus: All / any

Directorate: Corporate Services

Department: Health Information Services

Reporting to: Coding Operations Manager

Direct Reports: Nil

Appointment Terms/Conditions:

Classification and Code: Grade 3 (HS3 – HS25)

Enterprise Agreement: Health and Allied Services, Managers and Administrative Workers (Victorian Public Sector) (Single Interest Employers) Enterprise Agreement

ORGANISATIONAL INFORMATION

Grampians Health was established on 1 November 2021, bringing together Edenhope and District Memorial Hospital, Stawell Regional Health, Wimmera Health Care Group and Ballarat Health Services as one united health service. More information can be found at www.grampianshealth.org.au.

Our purpose is to provide high quality and accessible health care services in each of the communities we serve. We currently service the healthcare needs of more than 250,000 Victorians and we employ more than 6,300 people across 21 campuses and sites with an annual operating revenue of over \$700m.

Collaboration	Compassion	Accountability	Respect	Innovation
<i>We are stronger together.</i>	<i>We show that we care.</i>	<i>We do what we say and say what we do.</i>	<i>We appreciate and value all people.</i>	<i>We adapt and innovate to achieve best outcomes.</i>
Recognising and utilising strengths to share knowledge, solve problems, build relationships and deliver the best outcomes possible.	All people deserve to be treated with compassion, kindness and empathy.	Openness, honesty and transparency support us to be courageous, take responsibility for our actions and follow through on our commitments.	Our actions and words reflect our commitment to a safe and fair health service for all.	Every day, we apply expertise and integrity to make responsible choices, always striving for continuous improvement.

POSITION PURPOSE

The role of the Clinical Coder is to assign codes for conditions (including certain health status and circumstances of injury and poisoning) and health interventions, in accordance with recognised classifications and associated directives, that have been documented by clinicians in relation to patient health care events.

KEY ACCOUNTABILITIES

Competency Measure

The Grade 3 Clinical Coder role involves accurate clinical coding of inpatient episodes of lower complexity of at least 5 day LOS, whilst achieving a set throughput quota. The coder will have the ability to increase range and complexity of coding after periods of in-house training, feedback and consolidation.

Clinical Coding

- Code inpatient episodes in accordance with Australian Coding Standards and ICD-10-AM/ACHI coding conventions.
- Meet standards of coding accuracy and volume expected of an entry level independent Coder.
- Demonstrate a solid understanding of medical terminology and clinical concepts.
- Demonstrate ability to find and apply National and State Coding advice.
- Proactively participate in further training opportunities to improve/increase coding skills. Be receptive to and incorporate feedback regarding coding performance.
- Identification of documentation deficiencies and subsequent generation of coding queries.
- Participate in coding audit, quality and education activities as expected of an entry level independent Coder.
- Notification of patients to the Victorian Cancer Registry.
- Identify opportunities to improve coding quality and optimise NWAU funding.

KEY PERFORMANCE INDICATORS

KPI	Measure	Method
To achieve high coding accuracy	90% DRG accuracy and 85% overall coding accuracy	Subject to assessment*
To achieve good coding throughput	Minimum 20 records per day average	Coding throughput monitoring
To achieve independent coding at low to intermediate complexity	Minimal requirement to seek assistance	Observation by Coding Leadership Team
To make progress toward Grade 4 level complexity	Increasing LOS and training in subacute coding	Observation by Coding Educator

*Assessment may be through ongoing coding review and/or formal audit assessment of coding performance.

KEY SELECTION CRITERIA

Mandatory

- Health Information Manager or Clinical Coder qualification (HIMAA or similar)
- Recent coding experience of at least 12 months
- Knowledge of National Activity Based Funding model
- Excellent interpersonal, communication and presentation skills
- Competent with MS Office applications

Desirable

- Knowledge and experience with Digital Medical Records
- Knowledge and experience with TurboCoder and/or CodeFinder software or equivalent
- Knowledge and experience with WebPAS and/or iPM PAS

ORGANISATIONAL REQUIREMENTS

- Grampians Health is committed to a consumer centred approach in the provision of health care and services, consistent with our values, purpose and vision. It is expected that team members demonstrate the core values of consumer centred care in every interaction.
- All team members of Grampians Health are responsible for supporting the safety, participation, wellbeing and empowerment of children.
- Quality care is a strategic and operational priority at Grampians Health, achieved through our Governance Framework.
- Participation in the Grampians Health integrated quality improvement and risk management systems by being aware of responsibilities to identify, minimise and manage risks and identifying opportunities for continuous improvement in your workplace through communication and consultation with managers and colleague.
- You must ensure that the affairs of Grampians Health, its patients, clients and staff remain strictly confidential and are not divulged to any third party except where required for clinical reasons or by law. Such confidentiality shall extend to the commercial and financial interests and activities of Grampians Health.
- All team members must adhere to infection control policies and procedures, together with any State and/or Commonwealth Government Covid19 rules, protocols and orders.
- In accordance with current legislation and organisational policy, employees must be willing to undertake and maintain a police check, working with children check and where necessary an NDIS Worker screening check. Ongoing employment will be dependent on the provision of satisfactory checks.

OTHER RELEVANT INFORMATION

- At Grampians Health we recognise and respect diversity. Each person has a right to high-quality health care and opportunities regardless of diversity factors which might include aspects such as cultural, ethnic, linguistic, religious background, gender, sexual orientation, age, and socioeconomic status. Inclusiveness improves our service to our community and promotes engagement amongst Grampians Health employees.
- All Grampians Health employees are required to take reasonable care of their own health and safety in the workplace as well as take reasonable care for the health and safety of others who may be affected their acts or omissions. Persons with delegated management functions have an additional duty to provide and maintain a working environment that is safe and free of risks to health, so far as is reasonably practicable in areas where they have management or control. All employees have a duty to

report issues they cannot rectify, follow all existing Grampians Health policies and protocols relating to health, safety, wellbeing and injury management and cooperate with any action taken by Grampians Health to comply with the OHS Act or Regulations.

- Statements included in this Position Description are intended to reflect in general the duties and responsibilities of this position and are not to be interpreted as being all inclusive.
- Management may alter this Position Description if and when the need arises. Any such changes will be made in consultation with the affected employee(s).
- An annual performance review will occur with your Manager. Your performance review is intended to be a positive discussion, outlining the key roles and responsibilities outlined in this Position Description. The performance review discussion provides an opportunity to clarify your role, revise key performance activities and identify any objectives or goals for the year ahead.

VERSION

Date written:	September 2023
Date revised:	July 2024, May 2025